

# Emergency Telephone Numbers in Spain & the Costa Blanca

**Pan-European emergency number:** calls to 112 are free from any telephone (mobile/cellular or fixed-line). The operator will put you in contact with the emergency service that you require.

Emergency Service Numbers	
<b>Pan-European emergency number</b>	<b>112</b>
<b>Ambulance Service (<i>Ambulancia</i>)</b>	<b>061</b>
<b>National Police (<i>Policía Nacional</i>)</b>	<b>091</b>
<b>Local Police (<i>Policía Municipal</i>)</b>	<b>092</b>
<b>Civil Guard (<i>Guardia Civil</i>)</b>	<b>062</b>
<b>Fire Service (<i>Bomberos</i>)</b>	<b>080</b>
<b>Medical emergencies on the Costa Blanca</b>	<b>085</b>

Calls from SOS phones on main roads and motorways are free. Other emergency calls are charged at a reduced rate.

## Helplines and Emergency Numbers

Costa Blanca Emergency Contacts	
<b>Health &amp; Pharmacy Information</b> ( <i>Infosalud</i> )	<b>Tel:</b> 900 161 161
<b>Anti-Poison</b> ( <i>Urgencias Toxicológicas, Servicio Permanente</i> )	<b>Tel:</b> 915 620 420
<b>Red Cross</b> ( <i>Cruz Roja</i> )	<b>Tel:</b> 902 222 292
<b>Crisis Line</b> ( <i>Teléfono de la Esperanza</i> )	<b>Tel:</b> 965 131 122
<b>Drugs</b> ( <i>Fundación de Ayuda contra la Drogadicción</i> )	<b>Tel:</b> 900 161 515
<b>Spanish HIV/AIDS Foundation</b> ( <i>Fundación Anti-Sida de España</i> )	<b>Tel:</b> 900 111 000
<b>Maritime Sea Rescue</b> ( <i>Salvamento y Seguridad Marítimo</i> )	<b>Tel:</b> 900 202 202
<b>Costa Blanca Samaritans</b> English-language Costa Blanca-based helpline provides free, confidential emotional support <b>Open:</b> Monday to Friday, 20:00-24:00	<b>Tel:</b> 902 88 35 35
<b>Traffic Information</b> (DGT)	<b>Tel:</b> 900 123 505

<b>Emergency Doctor</b>	<b>Tel: 1003</b>
<b>Emergency Vet:</b> Veterinario Marina Alta (Denia))	<b>Tel: 965 784 038</b>
<b>Emergency Hospitals</b> Hospital General Universitario de Alicante	<b>Tel: 965 938 300</b>
<b>Ambulance Service</b>	<b>Tel: 965 114 676</b>
<b>Telephone line problems</b>	<b>Tel: 1002</b>

### Women's Helpline

<b>24 hour helpline</b>	<b>Tel: 900 580 888</b>
<b>Javea</b>	<b>Tel: 965 794 142</b>
<b>Domestic Violence &amp; Abuse</b> ( <i>Mujeres Maltratadas</i> )	<b>Tel: 900 100 009</b>

## Blood Transfusions

- **Alicante Transfusion Centre** (*Centro de Transfusión de Alicante*)  
**At:** Carretera Nacional 332 Km. 87, 03550 San Juan    **Tel:** 965 688 112  
**Open:** Monday to Saturday 09:00-14:00

## Glossary of Emergency Words & Terminology

<b>Accident</b>	<i>Accidente</i>
<b>Ambulance</b>	<i>Ambulancia</i>
<b>Emergency</b>	<i>Urgencia</i>
<b>Emergency services</b>	<i>Servicios de urgencia</i>
<b>Emergency Health Services</b>	<i>Servicio de Salud-urgencias</i>
<b>Civil Guard</b>	<i>Guardia civil</i>
<b>Doctor</b>	<i>Médico</i>
<b>Fire Service/Brigade</b>	<i>Bomberos</i>
<b>First Aid Posts</b>	<i>Casas de Socorro</i>
<b>Heart attack</b>	<i>Ataque cardiaco/Infarto</i>
<b>Medical Centres</b>	<i>Centros Médicos</i>
<b>Pharmacy</b>	<i>Farmacia</i>
<b>Samaritans</b>	<i>Teléfono de la Esperanza</i>
<b>Serious Illness</b>	<i>Enfermedad Grave</i>

## Understanding the Police Services

**National Police (*Policía Nacional*):** cover mainly urban areas across Spain. Their duties include dealing with terrorism, national security, protecting national and international dignitaries and combating crime with a national impact (spread across different regions).

**Civil Guard (*Guardia Civil*):** is a military force that operates mainly in rural areas and is responsible for dealing with robberies, drug offences, murders and fatal traffic accidents.

**Local Police (*Policía Municipal*):** cover towns and cities. In general they deal with traffic control and offences, lost property and crimes such as muggings and neighbourhood disputes.

<i>Local Police contact numbers</i>	
<b>Denia</b>	<b>Tel: 965 780 190</b>
<b>Javea</b>	<b>Tel: 965 790 081</b>